



Shakeel Uddin

Cell: +923008280341 - +9203212044122

E-mail: shaqeel@gmail.com

LinkedIn Profile: <http://www.linkedin.com/in/shakeeluddin>

Address – Gulshan-e-iqbal, Karachi.

Objective:

To work in an organization which offers substantial potential for professional and personal growth, where I can put my skills and talent to their maximum utilization.

Professional Summary:

Having 14 years of experience in the software development industry with proficient expertise on cloud and system administration for most of his tenure. He also has JD Edwards CNC experience along with cutting edge skills to integrate multiple SaaS/PaaS Platforms using the Oracle and JD Edwards Cloud. He has worked with multiple organizations and clients as cloud administrator to implement High Availability and Disaster Recovery Solutions. He is seasoned professional in all facets of ERP, CRM and Mobile Application software development lifecycle from requirement gathering analysis, design, architecture, implementation and release management. Along with technical implementation and deployment expertise, he has thorough proficiency in securing, scaling and co-existence of enterprise heterogeneous & homogenous systems/applications.

Professional Experience:

SaaS / PaaS Cloud Administrator

July 2006 – Present

Ephlux Pvt. Ltd – Pakistan

Ephlux is a global 'enterprise service provider' of a blend of premium-quality technology and marketing services. Ephlux offers best-of-the breed IT solutions and BPO services across a multitude of industry verticals while specializing in Telecom, Manufacturing, Travel and e-commerce.

Core Responsibilities:

- Oracle CX Cloud Implementation, enhancement and Integration with cloud and on-Prem ERP.
- Responsible for Implementing and maintenance of ERP, CRM, SOA and Ecommerce platforms
- Remote Administration and Management of dedicated, VPS and cloud servers.
- Software release management on pre-production and production environment
- Implementation and maintenance of Virtualization using VMware ESXi and Oracle OVM
- Design, Propose and Implementation of high availability, disaster recovery plans including load Balancing, database replication and auto failover,
- Manage infrastructure team to maintain the local infrastructure uptime
- Research and implementation of latest technologies

System / Network Administrator

July-2005 –2006 **Union Export Pvt Limited**

Established in 1983, Union Export is one of the leading manufacturers and exporters of Bed and Bath Linen in Pakistan, Major client are in USA, Europe and Switzerland. The manufacturing processes are certified on ISO 9002 standards.

Core Responsibilities:

- Implementation and maintenances of internal servers.(Active Director/ Mdaemon/ ISA etc)
- Infrastructure support and maintenance of LAN users.
- Implementation and maintenances of WiFi access points and Vonage IP phone.
- Monitoring and Maintenances of print server, network printers and other network devices.
- Documentations of implementing policies and procedures.
- Updated Norton Antivirus remotely scans all computers once in a week.

System/Network Engineer

July-2003 –2005 **Connect2web**

Connect2web was a leading IT Solutions and Services Outsourcing Company, based in the United Kingdom, with multi-center operations in Asia, Middle East, United States, and Europe. C2W specialist experiences in markets such as education, finance, legal, oil and retail.

Core Responsibilities:

- Provide Support to hosting client using live chat and email
- In-house infrastructure support over 50 clients.
- Implementation and maintenances of web, email, database and sharepoint servers.
- Maintain Centralize Anti-Virus Server and scan it on weekly basis
- Maintain hardware and software inventory.
- Manage multiple sets of backups.

Projects:

PCL | Spectra | AppsPeri | Ennis | Plano | Teck | SNC |

[Role - JD Edwards CNC Consultant]

- Web/Fat Client Management and Troubleshooting.
- Coordinate with client and Log analysis on JDE/JAS/BSSV server.
- Import/Export SSL certificates in JDE environments.
- Coordinate with 3rd party business service support in-case of any challenge.
- Deploy full/update packages on pre-prod and production environments.
- Package deployment troubleshooting to minimize the downtime.

Amazon Cloud | Go Mimic

[Role –Cloud Administrator]

- Go Mimic is based on PHP, MySQL and Openfire, provided auto-scalable and auto release management hosting solution using AWS Cloud.
- Implement VPC to secure the environment.
- Implement and Maintain Auto Scalable Web and MySQL Server using VPC, EC2 and RDS

- Implement automatic software release management to avoid downtime.
- Monitor and Ensure 24/7 uptime of all instances.

Rackspace Cloud | AppMyGuide

[Role –Cloud Administrator]

- AppMyGuide is based on PHP and MySQL Database, provided a complete hosting solution using Rackspace.
- Implement and Maintain Web and MySQL Servers on RHEL6
- Responsible for Software Release Management.
- Monitor and Ensure 24/7 uptime of all instances.

On-Prem Datacenter | Caesars Palace

[Role –System Administrator]

- Caesars Palace is using Adobe’s Java-based Enterprise-level content management platform called Adobe Experience Manager (formerly Adobe CQ), we provided server implementation and release management services.
- Implement and Maintain Web and Database Servers.
- Responsible for Software Release Management using Adobe Experience Manager.

Integration | JD Edwards | Magento | SugarCRM

[Role – System Administrator / DevOps]

- Implement development environments for developers
- Ensure 24/7 uptime of JDE Edwards, Magento and SugarCRM Servers
- Responsible for Software Release Management / JDE Package Deployment
- Identification and Implementation of 3rd party API’s
- Troubleshoot with dev team on pre-production and production environment to ensure the on time delivery of project.

SOA | PTi – Predictive Technologies Inc

[Role –Server Architect]

- HIDglobal System is based on Oracle 11g products, we provided server architecture and documentation consultancy.
- Build Understand of Oracle environment to compile a document (RHEL6)
- Identify the Server Hardware and its usage information.
- Identify and Analyze Server Software information from various procedures.

Amazon Cloud | Jiggster

[Role –Cloud Administrator]

- Jiggster project is based on PHP and MySQL, We provided hosting solution using AWS Cloud
- Implementation of Amazon VPC and LAMP Environment on EC2 Server
- Monitor and Ensure 24/7 uptime of all instances.
- Responsible for Software Release Management
- Migrate AWS EC2 instance from shared to dedicated environment.

Sys Admin | IKEA | Palms | Kubaru | ScribeFlow | DictaSmart | Strayboots | Bidsell | TrendRevenue

[Role –Cloud and System Administrator]

- These projects are based on multiple technologies PHP, .Net, Java along with Mysql, Oracle and MSSQL Databases, we provided hosting solution along with cloud maintenance.
- Implementation of Web and Database Servers with scalable, auto-failover and DR Site.

- Monitor and Ensure 24/7 uptime of all instances.
- Responsible for Software Release Management
- Migration from previous hosting provide to the new hosting
- Responsible for Backup and Restoration

Professional Expertise:

Areas of Expertise	Description / Tools
Operating System	Windows, Linux, Unix, Mac OSX
Web Server	IIS, Apache, Weblogic 11g, Tomcat, Jboss, Wildfly
Database Server	Mysql, MSSQL, Oracle and MongoDB
Cloud Hosting Services	Amazon, Rackspace, Godaddy, MediaTemple Oracle Cloud
ERP – CRM – IoT	Oracle JDEdwards – SugarCRM – Oracle Sales, Service, IoT Cloud
Email Server	Microsoft Exchange, Mdeamon, Visnetic, Google Mail
Virtualization	Virtualization with VMware, ESXi, Oracle Virtual Manager, HyperV
IOS	IOS on Intel based hardware (Hackintosh)
Active Directory and User Management	Microsoft Windows 2008 – 2012
Content / Project Management Server	Microsoft SharePoint Portal Server, Microsoft Project Server, ActiveCollab, Wordpress, Joomla, Magento
Version Control System	SVN, git, TFS
Anti-Virus	Centralize Norton Antivirus Corporate Edition, Trend Micro SMB, Norton End Point Security.
Backups	Backup Policies for Email, Database. RepliStore, Rsync, Veem Backup
Others Tools	Putty, RDP, VNC, VPN, Team Viewer, Filezilla, Wamp, Xamp. Sqlyog, munin, etc

Key Roles and Certification:

- CNC Consultant - JD Edwards ERP
- Senior System and Cloud Administrator
- Oracle Enterprise Linux Certified
- Oracle 11g Database and Application Server Training
- Lotus Notes Domino Server 7 Training from Roma “IBM Business Partner”
- Microsoft Certified System Engineer 2003

Education:

- 2003-2006 Karachi University **(B.COM)**